

SCOTT HAMILTON & FRIENDS 11.21.20 OUR GUIDE TO GUEST EXPERIENCE

KNOW BEFORE YOU GO!

GUEST VISITOR ACCESS FORM

- All guests must sign a facility access waiver before entering. Guests without a signed waiver will be asked to step outside to fill out the document.
- Each guest will be asked to show email receipt of completed waiver highly recommended you save this email and/or screen shot a picture of completed access form.
- Hold your phone up to the QR code, your phone will ask you to go to rightsignature.com to complete!

SHOWTIME

- Performance will begin promptly at 6pm. Please allow time to pass through check in and security.
- · No flash photography is permitted



FORD ICE CENTER POLICIES & PROCEDURES

WHAT WE EXPECT FROM OUR GUESTS

- If you are not feeling well, please stay at home.
- If you are exhibiting symptoms such as a fever (99.5) or above, chills, fatigue, muscle and/or body aches, loss of taste and/or smell, cough, or shortness of breath, you may not enter the building.
- If you have had contact with a person with a confirmed case of COVID-19, do not attend the event
- Wash your hands for at least 20 seconds with soap and water, or use hand sanitizer with at least 60 percent alcohol
 content.
- · Follow national, state and local medical guidelines
- Guests are allowed to enter 15 minutes prior to the event and must exit 15 minutes after the event. No loitering in the lobbies of the facility.

SAFE PHYSICAL DISTANCING

- All families must properly social distance from all other parties in the lobby and bleachers.
- Groups must be separated by at least 6 feet; decals marking distances are on all bleachers.
- Guests not socially distancing will be removed immediately.
- Guests eating or drinking must maintain at least 10 feet from any other guests.
- When not actively eating or drinking, facial coverings must be worn over the face and nose.

FACE COVERINGS

- Facial Coverings must always be worn properly over the nose and mouth at all times in facility and on property including parking lot and all public spaces. There will be zero-tolerance on this policy.
- Guests will be escorted from the facility with no access for re-entry if management/security find guest(s) not wearing a face covering correctly over the nose and mouth.

ENTER AND EXIT

- Enter front door and check-in with our friendly Ford Ice Center staff. Follow all arrows! Staff will be on hand to guide you up the stairs for Scott & Friends lobby area, Scott museum and arena entrance
- Exit the facility within 15 minutes following the performance. .

Enjoy the show!