



TRANSFORMING LIVES ONE MILE AT A TIME

## FundRacer FAQ during COVID-19

Hello FundRacer Family,

We know it continues to be an uncertain time, especially regarding summer and fall races. We have received many great questions from you all, so I thought we would compile them to have one complete resource for FundRacer questions moving forward!

### **Q1: My race was postponed/cancelled. What does this mean for me and my race entry?**

In the event of a cancellation, postponement or virtual event, our goal will be to defer as many of our runners as possible to the 2021 race. Deferment will be subject to the specific policies of each race. In many cases, we are still waiting on the races to announce their policies.

### **Q2: My race is in the fall and has not announced whether it will take place or not. What does this mean for me?**

Please know that as a charity partner, we are in constant communication with the race about their plans. AS SOON as we know any details, we will share them with you.

### **Q3: My race has been postponed to the fall or to 2021 – what is the reasoning for the new fundraising deadlines?**

As a charity runner for Back on My Feet, your fundraising is a critical commitment to our program and to our ability to continue supporting our members and alumni as they face already difficult challenges, only made more severe by the impact of this health and economic crisis.

Last year, our charity FundRacing program raised approximately 20% of our entire organizational budget – YOU are a huge part of our program.

In the event of postponements or cancellations, we have extended the deadlines in accordance with guidance and information issued by each individual race, and in consideration of our programmatic needs.

We will work continuously on new resources to help our FundRacers through this unusual and difficult year. We need you now more than ever – and we want to be here for you too!

If you would like to discuss this more, please email Sydney at [sydney.oneil@backonmyfeet.org](mailto:sydney.oneil@backonmyfeet.org).

**Q4: My donors want to know if their donations will be refunded since the race will not be happening this year. What should I tell them?**

Donations made to Back on My Feet, including those given through our fundrasing program, upon receipt, are used to support our members and our program. Our policy is that we do not issue refunds for donations received. *Donations made to support the Back on My Feet program are having an immediate impact on individuals working hard to overcome homelessness. We are so grateful for that support, as it truly changes lives.*

**Q5: “I’m having a hard time finding the right motivation or words to fundraise in this unusual time. What should I do?”**

We certainly understand! We have some exciting news coming up to help with both your fundraising and your training (can you feel the suspense?!). In the meantime, we suggest the following:

1. Go out for a run (if you are able) without your watch, without music, without expectation. We are PROUD of our bodies and their ability to move. And with everything going on right now, we can take pride in that fact and thank our bodies for giving us that honor.
2. [Head onto Facebook](#) and read the inspirational stories coming from our Back on My Feet members. THIS is why we do what we do.
3. Give someone a call and share your struggles. What we are going through is HARD right now, but we do NOT need to do this alone. Community is at the core of what we do at Back on My Feet. To join our community virtually, consider posting [in our FundRacing Facebook group!](#)
4. Check out & use some of our sample fundraising language that shows why it’s so important to support Back on My Feet members during this time