

AIDS WALK SAN FRANCISCO PRIVACY POLICY

This Privacy Policy relates specifically to AIDS Walk San Francisco and AIDS Walk San Francisco Foundation and describes our practices in connection with information that we collect through Neon One (sf.aidswalk.net) website operated by us. By providing Personal Information to us, you agree to the terms and conditions of this Privacy Policy. AIDS Walk San Francisco will never sell nor trade any of your Personal Information with anyone.

PERSONAL INFORMATION

Personal Information We May Collect

“Personal Information” is information that identifies you as an individual, including:

- Name
- Postal address (including billing and shipping addresses)
- Telephone number
- Email address
- Credit and debit card number
- Profile picture
- Internal account ID
- Social media account ID

If you submit any Personal Information relating to other people to us, you represent that you have the authority to do so and to permit us to use the information in accordance with this Privacy Policy.

How We May Collect Personal Information

We may collect Personal Information in a variety of ways, including:

- Through the Services: We may collect Personal Information through the Services, e.g., when you register, when you make a donation, when you request information, or when you RSVP to an event.
- From Other Sources: We may receive your Personal Information from your AIDS Walk San Francisco’s Team Leaders.

How We May Use Personal Information

We may use Personal Information:

- To respond to your inquiries and fulfill your requests.

- To process your donation.
- To complete and fulfill your registration, for example, to process your event registration fee, communicate with you regarding your event and provide you with related services.
- To send you fundraising or marketing communications that we believe may be of interest to you.
- For our business purposes, such as data analysis

How Personal Information May Be Disclosed

Your Personal Information may be disclosed:

- To our third party service providers who provide services such as website hosting, data analysis, payment processing, order fulfillment, information technology and related infrastructure provision, customer service, email delivery, credit card processing, auditing and other similar services.
- If you are a participant, to identify you to your Team Leader. This information may include: name, e-mail address, mailing address and list of donors sponsoring you.
- If you are a donor, to identify you to anyone to whom you are sponsoring and their Team Leader. This information may include: name, e-mail address, mailing address and donation amount.
- If you are a donor, your name and donation amount will appear on the public team page and the participant page. At the time of donation, you are given the option of remaining anonymous and your name will not publicly appear.

SECURITY

We seek to use reasonable organizational, technical and administrative measures to protect Personal Information within our organization. Unfortunately, no data transmission or storage system can be guaranteed to be 100% secure. If you have reason to believe that your interaction with us is no longer secure (for example, if you feel that the security of any account you might have with us has been compromised), please immediately notify us of the problem by contacting us in accordance with the “Contacting Us” section below.

How you can access, change or suppress your Personal Information

If you would like to review, correct, update, suppress, or delete Personal Information that has been previously provided to us by you, a participant may access this information by logging into your account on the website or participants and donors may contact us by:

AIDS Walk San Francisco 2023

415.615.9255 (WALK)

awsfinfo@aidswalk.net

In your request, please make clear what Personal Information you would like to have changed, whether you would like to have your Personal Information that you have provided to us suppressed from our database or otherwise let us know what limitations you would like to put on our use of your Personal Information that you have provided to us. For your protection, we may only implement requests with respect to the Personal Information associated with the particular email address that you use to send us your request, and we may need to verify your identity before implementing your request. We will try to comply with your request as soon as reasonably practicable.

Please note that we may need to retain certain information for recordkeeping purposes and/or to complete any transactions that you began prior to requesting such change or deletion (e.g., when you register or make a donation, you may not be able to change or delete the Personal Information provided until after the completion of such registration or donation). There may also be residual information that will remain within our databases and other records, which will not be removed.

CONTACTING US

If you have any questions about this Privacy Policy, please contact us by email at awsfinfo@aidswalk.net, or please write to the following address:

PO BOX 193502

San Francisco CA 94119